



The
Palace
Project

Quick Start Guide

1 Download the Palace Project App on the Apple App Store for IOS phones & tablets or the Google Play Store for Android phones & tablets.



2 Open the Palace app, tap “Find Your Library,” & type or scroll to find Mountain Regional Library System to access the collection of ebooks and audiobooks.

3 Browse available titles by selecting any of the headings to view additional or related titles. Or, search for a specific title by selecting the magnifying glass in the upper right corner of the screen.

4 Select the desired title and tap “Get.” If your book is currently unavailable, tap “Reserve” to place a hold. After choosing to get or reserve a title, you will be prompted to sign in with your library card number & pin. Enter the numbers with no spaces in between.

5 Once your book has been downloaded, tap “Read” or “Listen” & enjoy! Borrowed titles can be easily accessed by selecting “My Books” at the bottom of the screen.



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FAQ

What is the Palace App?

- The Palace Project is an app that allows you to have all of your library e-materials in one place on your personal device.

Device Compatibility

- **Android:** The Palace App can be installed on phones and tablets running Android 7.0+.
- **iOS:** The Palace App can be installed on phones and tablets running iOS 15+.
- **Compatibility:** The devices and operating systems listed below will not work with the Palace app.
 - Nook HD/HX+, Nook Tablet, Nook Color
 - Older Kindle Fire phones and tablets, Kindle Paperwhite
 - Kobo e-readers
 - Chromebooks

How is the Palace App Different from Libby?

- The Palace Project app allows you to keep all your library materials in one place instead of through each individual app. There are also books on there that are not on Libby.
- The Palace App does not have magazines, those can only be read through the Libby app.
- Using the Palace app doesn't mean that Libby will go away. Patrons will still be able to use other apps, to read, borrow, and place holds. Loans and holds placed in the Libby app will sync into the Palace app.